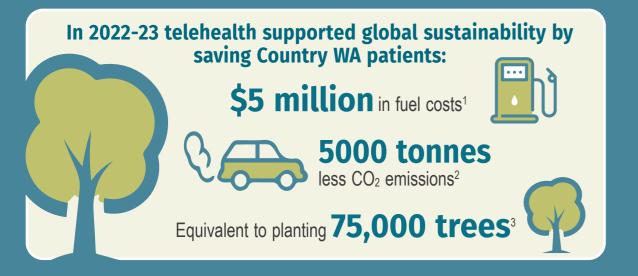


Telehealth – delivering virtual care closer to home

Regional outpatient access to telehealth (video)



36,797⁴ outpatient appointments in 2022-23





18,980 attended at home or community site

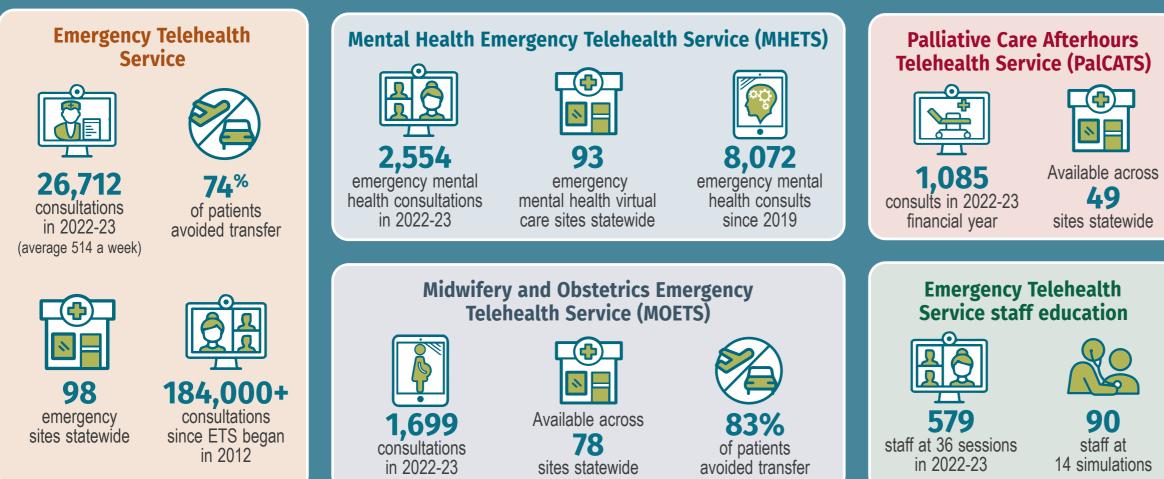


222,308 appointments delivered since 2012



696% growth since 2012

WACHS Command Centre including emergency telehealth services



Note: Distance saved calculations differ from previous years through use of geocoded patient data vs average distance estimates

1. Based on an annual average fuel price of \$1.79 per litre. | 2. Based on annual distance of 15,000kms a medium size petrol car (7.5L/100km) produces 2.74 tonnes of CO2 emissions. | 3. Based on 15 trees / tonne of CO2. | 4. Outpatient appointment data source NADC 2022-23 extracted 23 August 2023. Data reflects service delivery by WACHS and metro health service providers to WACHS patients. Data does not include mental health or community/public health episodes recorded in CHIS. Attended activity only. | 5. Data source: Psolis.Mental health figures include all mental health clinical activity delivered via video conference including clinical activity which may not require the patient to be present.





22,366⁵ mental health consultations in 2022-23

88,548 mental health services delivered since 2004



Inpatient Telehealth Service (ITS)









87% of patients avoided transfer



1,620 patients treated closer to home since 2018