



# Margaret River Hospital

## Services Directory

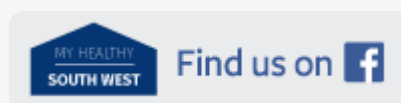
WA Country Health Service acknowledges the traditional owners of the land on which Margaret River Hospital is located, the Wardandi people of the Noongar Nation

Services	Description	Contact / Services Provided By
Emergency Department	24/7 emergency department with on call Doctor. Supported by <a href="#">Emergency Telehealth Service</a> and <a href="#">Mental Health Emergency Telehealth Service</a> .	<b>If in an emergency, call 000 immediately</b>  <b>Note:</b> Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided
Hospital Inpatient Care and Outpatient Services	Providing inpatient care including: <ul style="list-style-type: none"><li>• Acute care</li><li>• Palliative care</li><li>• Subacute care</li><li>• Aged Care awaiting placement</li><li>• Outpatient services</li></ul>	<b>Margaret River Hospital</b> 17 Farrelly Street Margaret River WA, 6285 <b>Ph:</b> 9757 0400 <b>Email:</b> <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a>  <b>For Health advice contact Health Direct</b> <b>Ph:</b> 1800 022 222
Aboriginal Liaison Officer (ALO)	ALO services may include: <ul style="list-style-type: none"><li>• advocating on behalf of Aboriginal patients</li><li>• assisting patients with attendance at outpatient appointments</li><li>• linking patients with support services on discharge</li></ul> <b>Referral process:</b> Referrals by health professionals and GP's via phone or email: self-referrals accepted where appropriate.	<b>Location:</b> Busselton Health Campus <b>Ph:</b> 9753 6500 <b>Email:</b> <a href="mailto:SWPHBusseltonAdmin@health.wa.gov.au">WACHS-SWPHBusseltonAdmin@health.wa.gov.au</a>
Aged Care Services	<b>Aged Care Assessment Team (ACAT):</b> Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.  <b>Patients Awaiting Aged Care Services:</b> This regional service facilitates the seamless transition from hospital to residential or community aged care services.  <b>Regional Older Adult Care Coordination Team:</b> Provide linkage with public at private multi-disciplinary services for older adults at risk including investigating allegations of elder abuse.  <b>Referral process:</b> ACAT referrals by health professional or self-referral via My Aged Care. Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.	<b>South West Regional Aged Care</b> <b>Ph:</b> 9781 4000  <b>My Aged Care</b> <b>Ph:</b> 1800 200 422 <b>Website:</b> <a href="http://www.myagedcare.gov.au">www.myagedcare.gov.au</a>
Cancer Services	The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis.  <b>Referral process:</b> Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.	<b>South West Cancer Nurse Co-ordinator</b> Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury <b>Ph:</b> 9724 0500 or 0427 446 028 <b>Email:</b> <a href="mailto:southwestcancernursecoordinator@health.wa.gov.au">southwestcancernursecoordinator@health.wa.gov.au</a>
Child Development Services	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants.  <b>Referral process:</b> Appointments can be made by phoning Busselton Health Campus or with the referral form attached on <a href="#">WACHS Child Development Service</a> website. Paediatrician services – referral from GP or Medical Specialist (external) can also be via the <a href="#">Central Referral Service (CRS)</a> .	<b>Location:</b> Margaret River Community Centre <b>Ph:</b> 9753 6500 <b>Email:</b> <a href="mailto:SWPHBusseltonAdmin@health.wa.gov.au">WACHS-SWPHBusseltonAdmin@health.wa.gov.au</a> <b>Website:</b> <a href="#">WACHS - Child Development Services</a>

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<b>Child Community Health Nursing Services</b>	<p><b>Child Health Services</b> Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.</p> <p><b>School Health Services</b> Community School Health Nurses provide services in primary and secondary schools in the South West region.</p> <p><b>Immunisation Program</b> Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.</p> <p><b>Referral process:</b> Appointments can be made by phoning SW Healthy Country Kids.</p>	<p><b>South West Healthy Country Kids</b> Ph: 1800 457 949 Email: <a href="mailto:WACHS-SWPHHudsonRdAdmin@health.wa.gov.au">WACHS-SWPHHudsonRdAdmin@health.wa.gov.au</a> Website: <a href="#">WACHS SW Child Health Services</a></p>
<b>Chronic Conditions Care Co-ordination</b>	<p>A follow-up service provided for those with Congestive Heart Failure (CHF) and Chronic Obstructive Pulmonary Disease (COPD), who have recently presented to the Emergency Department and/or have been admitted to hospital.</p> <p><b>Services available:</b></p> <ul style="list-style-type: none"> <li>Chronic condition/s education</li> <li>Chronic condition self-management support</li> <li>Referral to relevant services</li> </ul> <p><b>Referral process:</b> Referrals by hospital health professional via email, e-referrals or Journey Board.</p>	<p><b>Location:</b> Busselton Health Campus Ph: 9753 6500 Email: <a href="mailto:WACHS-SWCoastalHospitalsChronicConditionCare@health.wa.gov.au">WACHS-SWCoastalHospitalsChronicConditionCare@health.wa.gov.au</a></p>
<b>Continence</b>	<p>Assessment, treatment and education for continence issues.</p> <p><b>Referral process:</b> Referrals by health professionals and GP's via email and phone: self-referrals accepted where appropriate</p>	<p><b>Location:</b> Margaret River Hospital Ph: 9757 0400 Email: <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a></p>
<b>Maternity</b>	<p>Midwifery Group Practice model providing maternity and birthing services for low risk pregnancies.</p> <p><b>Referral process:</b> Referral made by GP to phone or email.</p>	<p><b>Location:</b> Margaret River Hospital Ph: 9757 0400 or 0436 005 881 Email: <a href="mailto:WACHS-SWMGP@health.wa.gov.au">WACHS-SWMGP@health.wa.gov.au</a></p>
<b>Mental Health</b>	<p>South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.</p> <p><b>Referral process:</b> Referral by a GP or other Health Professional; self-referrals accepted.</p>	<p><b>Location:</b> Margaret River Community Mental Health Ph: 9757 3547 <b>For Mental Health advice contact Rural Link</b> Ph: 1800 552 002</p>
<b>Nutrition Services</b>	<p>Provide assessment and treatment for people with:</p> <ul style="list-style-type: none"> <li>Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes)</li> <li>Malnutrition</li> <li>Gastrointestinal disorders</li> <li>Heart failure and lung disease</li> <li>Complex medical conditions</li> </ul> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email.</p>	<p><b>Location:</b> Margaret River Hospital Ph: 9757 0400 Email: <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a></p>
<b>Occupational Therapy</b>	<p>Occupational Therapy services including</p> <ul style="list-style-type: none"> <li>Home visiting, modification and equipment scripting</li> <li>Functional retraining</li> <li>Pressure management</li> <li>Cognitive assessment, education and retraining and memory groups</li> <li>Falls prevention and management</li> <li>Hand therapy clinic (paediatric and adults)</li> <li>Lymphoedema management and garment prescription</li> </ul> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p><b>Location:</b> Margaret River Hospital Ph: 9757 0400 Email: <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a></p>
<b>Palliative Care</b>	<p>Community and inpatient palliative care services available including medical, nursing and allied health.</p> <p><b>Referral process:</b> Patients can self-refer or referrals can be made by a health professional.</p>	<p><b>South West Palliative Care Team</b> <b>South West Regional Palliative Care (Moodjar)</b> Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4042 Email: <a href="mailto:WACHS-SWPalliativeCare@health.wa.gov.au">WACHS-SWPalliativeCare@health.wa.gov.au</a></p>

Services	Description	Contact / Services Provided By
<b>Pathology</b>	Pathology services provided at Margaret River Hospital.  <b>Referral process:</b> Referral from doctor required.	<b>Location:</b> Margaret River Hospital <b>Ph:</b> 9757 0405 <b>Ph:</b> 13 72 84 <b>Website:</b> <a href="#">PathWest</a>  <b>Note:</b> Appointment may be required. Please contact Pathology to confirm available services and hours of operation prior to attending
<b>Physiotherapy</b>	Community outpatient Physiotherapy provide services including: <ul style="list-style-type: none"> <li>• Musculoskeletal conditions</li> <li>• Rehabilitation after orthopaedic surgery or trauma</li> <li>• Falls prevention and mobility assessments</li> <li>• Cardiac and pulmonary rehabilitation</li> <li>• Progressive neurological conditions</li> <li>• Pelvic health assessments (eg postnatal; pelvic floor training)</li> </ul> <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate. Referrals not accepted for Workers Compensation, MVIT or DVA Gold Card.	<b>Location:</b> Margaret River Hospital <b>Ph:</b> 9757 0400 <b>Email:</b> <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a>
<b>Podiatry</b>	A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &/or peripheral arterial disease including: <ul style="list-style-type: none"> <li>• wound management</li> <li>• pressure deflection</li> <li>• treatment of foot ulcers</li> <li>• treatment of foot wounds</li> </ul> <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or phone.	<b>Location:</b> Margaret River Hospital <b>Ph:</b> 9757 0400 <b>Email:</b> <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a>
<b>Social Work</b>	Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.  <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.	<b>Location:</b> Margaret River Hospital <b>Ph:</b> 9757 0400 <b>Email:</b> <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a>
<b>Speech Pathology</b>	Speech Pathology assessment, management and rehabilitation outpatient services provided for the following conditions: <ul style="list-style-type: none"> <li>• Neurological conditions including dysarthria, dysphagia, aphasia, Apraxia of Speech</li> <li>• Parkinson's-related voice changes</li> <li>• Chronic cough (must have an ENT assessment)</li> <li>• Voice problems</li> <li>• Dementia-related communication difficulties</li> <li>• Cognitive Communication Impairments</li> </ul> <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.	<b>Location:</b> Margaret River Hospital <b>Ph:</b> 9757 0400 <b>Email:</b> <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a>
<b>Telehealth</b>	<a href="#">Telehealth</a> is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.	<b>South West Telehealth</b> <b>Ph:</b> 9722 2794 <b>Email:</b> <a href="mailto:Telehealth.southwest@health.wa.gov.au">Telehealth.southwest@health.wa.gov.au</a>
<b>Ultrasound</b>	Ultrasound services provided at Margaret River Hospital.  <b>Referral process:</b> Referral from doctor required prior to appointment confirmation.	<b>Location:</b> Margaret River Hospital <b>Ph:</b> 9757 0407 <b>Email:</b> <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a>
<b>X Ray</b>	X Ray services provided at Margaret River Hospital.  <b>Referral process:</b> Referral from doctor required prior to appointment confirmation.	<b>Location:</b> Margaret River Hospital <b>Ph:</b> 9757 0400 <b>Email:</b> <a href="mailto:WACHS-SW.MGDHAdmin@health.wa.gov.au">WACHS-SW.MGDHAdmin@health.wa.gov.au</a>

Consumers are encouraged to contact Margaret River Hospital if they would like more information services available in the South West and/or the referral process



### Get in touch

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