

Kalgoorlie Health Campus Medical Imaging Technology (MIT)

What medical imaging services do we provide?

- X-ray including fluoroscopy screening and OPG (Orthopantomagram)
- CT (computed tomography) scans
- Ultrasound also called sonography
- Some radiology guided procedures
- Diagnostic mammography
- MRI (medical resonance imaging)

Where should my doctor send the referral?

Referrals should be sent from your GP, health provider or specialist:

• For CT Scan, mammography, fluoroscopy screening or ultrasound

Email: WACHS-GoldfieldsXray@health.wa.gov.au

• For MRI

Email: KalgoorlieMRI@health.wa.gov.au

Once your referral has been received it is protocolled by a Medical Imaging Technologist (MIT). This means they review the clinical urgency as well as the type of scan needed - both impact on the appointment times available. You will then receive a phone call from the team at MIT to make your appointment.

How do I book an x-ray appointment?

Appointments are not required for general x-rays. Patients can present to the department from Monday to Friday (excluding public holidays) between 8:00am and 4:30pm.

Wait times are dependent on emergency cases, which take priority, however, are usually less than one hour.

How do I book a CT scan?

All CT scans, either with or without contrast, are by appointment only. Once your referral is received, the MIT team will contact you to arrange an appointment.

How do I book an ultrasound appointment?

Ultrasound/sonography scans are provided by appointment only. These are available from Monday to Friday between8:00am and 4:30pm.

How do I book a book a mammography appointment?

Kalgoorlie Health Campus (KHC) has a visiting mammographer on site once a fortnight. Patients referred for this service must have a family history of breast cancer or the referring clinician must state the medical requirement for the scan, for them to be eligible to receive the service under the Medicare Benefit Scheme (MBS).

How do I book a book an MRI appointment?

Our outpatient MRI service currently operates three days per week - Tuesday, Wednesday and Thursday. All referrals for MRI need to be sent by your doctor to:

Email: kalgoorliemri@health.wa.gov.au

Phone: 08 9080 5635

The MRI team will then call you to make your appointment and talk you through your pre-screening and appointment process. Remember to bring your Medicare card and any referral documentation from your doctor to your appointment.

How do I know when my appointment has been booked in?

All appointment bookings are currently made via phone. Patients will receive a confirmation text message to their mobile phone advising appointment details and any other key information to help prepare for their appointment.

Please be aware we are currently working towards an email and or SMS based booking system.

How can I check or make changes to my appointment?

The MIT Department is open to outpatients from 8:00am until 4.30pm Monday to Friday.

If you have an enquiry you can come and speak with us in person, or contact us by:

Email: WACHS-GoldfieldsXray@health.wa.gov.au

Phone: 9080 5638

Please be aware that the nature of your appointment type will impact on available times. Some appointment types are only available on certain days.

Is the Medical Imaging Technology department a public service?

All the services at the KHC MIT department are provided by WA Country Health Service which is a WA public health service provider. This is done with a mix of employed staff and contracted service providers.

Will my scan cost me any money?

Outpatient referrals must meet the Medicare Benefit Scheme (MBS) requirements to be bulk-billed. If the referral provided by your doctor or health practitioner does not meet these requirements, or a patient is not Medicare eligible, there will be an outpatient fee incurred of \$381 per item.

There are certain items that MBS does not cover. These include scans for immigration, pre-employment health assessments, occupational assessments and silicosis screening.

How can I access my diagnostics report?

Apex Radiology is contracted by WA Country Health Service to provide KHC with its diagnostics reports and images. Reports are subject to review and validation by a Radiologist prior to release.

We recommend patients download the myRAD patient app to track results without needing to wait in line or over the phone for results. <u>Visit the Apex Radiology website for more information about the myRAD app</u>.

Patients can also obtain validated diagnostics reports or scan images by contacting their referring doctor.

Alternatively, patients and or clinicians can contact Apex Radiology directly on 1300 668 957 for report outcomes.

NOTE: we do not use Apex Radiology or the myRAD app to book appointments at the KHC Medical Imaging Department.

Who do I contact if I am a clinician and want to transfer images between health service providers?

To have images uploaded to WA PACS, please contact (08) 9080 5639 for assistance.

What should I bring to my appointment?

Please make sure you bring your:

- Referral (if you have a copy).
- Medicare card (otherwise it may cause a delay or mean you cannot have your scan).

If you require an x-ray for the Department of Home Affairs (DHA), please make sure you bring your referral, all documentation requested by the DHA and valid passport.

Are there any special requirements for CT scans with contrast?

When an MIT staff member contacts you to book your appointment, they will ask you the following five questions:

- 1. Do you have any known kidney diseases?
- 2. Are you diabetic?
- 3. Are you taking Metformin medication?
- 4. Are you indigenous?
- 5. Are you over 70 years of age?

If you answer **YES** to any of the above questions, you will be required to have a renal function blood test prior to booking your appointment, unless you can provide the results of such test from within the last three months. The team will talk you through this process when they call.

Remember to bring your Medicare card and any referral documentation from your doctor to your appointment.

Where can I find more information on the scan I will be having?

- <u>CT scan computerised tomography</u>
- MRI scan magnetic resonance imaging (healthywa.wa.gov.au)
- <u>Ultrasound (healthywa.wa.gov.au)</u>
- <u>X-ray (healthywa.wa.gov.au)</u>