

## Nannup Hospital Multi Purpose Service

**Services Directory** 

WA Country Health Service acknowledges the traditional owners of the land on which Nannup Hospital Multi Purpose Service is located, the Bibelmen people of the Noongar Nation

Services	Description	Contact / Services Provided By
		If in an emergency, call 000 immediately
Emergency Department	24/7 emergency department supported by <u>Emergency Telehealth Service</u> and <u>Mental Health Emergency Telehealth Service</u> .	Note: Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided
Hospital Inpatient Care and Outpatient Services	Providing inpatient care and outpatient services including aged and palliative care.	Nannup Hospital Multi Purpose Service Carey St Nannup, WA, 6275 Ph: 9756 3800 Email: nannup.admin@health.wa.gov.au For Health advice contact Health Direct
Aboriginal Liaison Officer (ALO)	ALO services may include:      advocating on behalf of Aboriginal and Torres Strait Islander people     arranging transport for patients to attend outpatient appointments     linking patients with support services on discharge  Referral process: Referral made by health professional to e-referrals or by GP to email or fax.	Ph: 1800 022 222  Location: Warren Health Service Ph: 9772 5100  Fax: 9772 5109  Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Aged Care Services	Residential Aged Care: Residential respite and permanent available through flexible aged care funding under the Multi-Purpose Services (MPS) program Multi-Purpose Services (MPS) Program.  Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.  Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services.  Regional Older Adult Care Coordination Team: Provide linkage with public at private multidisciplinary services for older adults at risk including investigating allegations of elder abuse.  Referral process:  ACAT referrals by health professional or self-referral via My Aged Care.  Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.	South West Regional Aged Care Ph: 9781 4000  My Aged Care Ph: 1800 200 422 Website: www.myagedcare.gov.au
Cancer Services	The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis.  Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.	South West Cancer Nurse Co-ordinator Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0427 446 028 Email: southwestcancernursecoordinator@health. wa.gov.au
Child Development Services	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills.  This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants.  Referral process: Appointments can be made by phoning Warren Health Service or with the referral form attached on WACHS Child Development Service website.  Paediatrician services – referral from GP or Medical Specialist (external) can also be via the Central Referral Service (CRS).	Location: Advised at time of booking Ph: 9772 5101 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au Website: WACHS - Child Development Services

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Child Community Health Nursing Services	Child Health Services  Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.	South West Healthy Country Kids Ph: 1800 457 949 Email: WACHS- SWPHHudsonRdAdmin@health.wa.gov.au
	School Health Services Community School Health Nurses provide services in primary and secondary schools in the South West region.	Website: WACHS SW Child Health Services
	Immunisation Program Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.	
	Referral process: Appointments can be made by phoning SW Healthy Country Kids.	
Continence	The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109
	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Dietetics	Provide assessment and treatment for people with:  Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes)  Malnutrition Gastrointestinal disorders Heart failure and lung disease	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
	Complex medical conditions	
Geriatric Medicine	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.  Inpatient and outpatient services providing comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age- related conditions such as falls, incontinence, reduced mobility and cognitive impairment.	Location: Nannup Hospital Multi Purpose Service Ph: 9756 3800
	<b>Referral process:</b> Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Nannup MPS.	
Mental Health	South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.	Location: Bridgetown Community Mental Health Ph: 9782 1444
	Referral process: Referral by a GP or other Health Professional; self-referrals accepted.	For Mental Health advice contact Rural Link Ph: 1800 552 002
Occupational Therapy	Outpatient Occupational Therapy services including  Modification and equipment scripting  Functional retraining	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109
	<ul> <li>Pressure management</li> <li>Cognitive assessment, education and retraining</li> <li>Falls prevention and management</li> </ul>	Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	
Palliative Care	Community and inpatient palliative care services available including medical, nursing and allied health.	South West Palliative Care Team South West Regional Palliative Care (Moodjar)
	Referral process: Referral by health professional or self-referral by phone or email.	Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury <b>Ph</b> : 9781 4042
		Email: WACHS-
Pathology	Pathology services provided at Nannup MPS.	SWPalliativeCare@health.wa.gov.au  Location: Nannup Hospital Multi Purpose
	Referral process: Referral from doctor needed.	Service <b>Ph:</b> 9756 3800 <b>Ph:</b> 13 72 84 <b>Website:</b> PathWest
		Note: Appointment may be required. Please contact Pathology to confirm available services and hours of operation prior to attending

Services	Description	Contact / Services Provided By
Patient Assisted Travel Scheme	The Patient Assisted Travel Scheme (PATS) provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally.  Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation.  PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.	PATS South West South West Regional Aged Care Homemaker Centre Bunbury Unit 15 Block B 42 Strickland Street, Bunbury PO Box 272, Bunbury, WA, 6231 Ph: 1800 823 131 Email: pats.southwest@health.wa.gov.au
Physiotherapy	Community outpatient Physiotherapy services including: <ul> <li>Musculoskeletal conditions</li> <li>Falls prevention</li> <li>Rehabilitation</li> </ul> Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Speech Pathology	Speech Pathology assessment, management, rehabilitation outpatient services provided.  Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Social Work	Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.  Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Telehealth	Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.	South West Telehealth Ph: 9722 2794 Email: Telehealth.southwest@health.wa.gov.au

Consumers are encouraged to contact Nannup Hospital Multi Purpose Service if they would like more information services available in the South West and/or the referral process







www.careopinion.org.au

## Get in touch

Nannup Hospital Multi Purpose Service Carey St Nannup, WA, 6275

Telephone: (08) 9756 3800 www.wacountry.health.wa.gov.au

Health Interpreter Services Phone: 13 14 50 (24hrs / 7 days)

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