

## **Northcliffe Nursing Post**

## **Services Directory**

WA Country Health Service acknowledges the traditional owners of the land on which Northcliffe Nursing Post is located, the Bibelmen people of the Noongar Nation

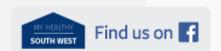
Services	Description	Contact / Services Provided By
Emergency Department	Emergency department with Emergency Telehealth Service and Mental Health Emergency Telehealth Service.  Hours of Operation: Monday to Friday, 09:00 – 16:30	Northcliffe Nursing Post Wheatley Coast Road Northcliffe WA 6262 Ph: 9776 7080
Outputient Comitee	Outrooch outrations convices provided on site when required	If in an emergency, call 000 immediately
Outpatient Services	Outreach outpatient services provided on site when required.	For Health advice contact Health Direct Ph: 1800 022 222
Aboriginal Liaison Officer (ALO)	<ul> <li>ALO services may include:</li> <li>advocating on behalf of Aboriginal and Torres Strait Islander people</li> <li>arranging transport for patients to attend outpatient appointments</li> <li>linking patients with support services on discharge</li> </ul>	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Annal Com Comiton	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	2 (1 11 12 12 12
Aged Care Services	<b>Aged Care Assessment Team (ACAT):</b> Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.	South West Regional Aged Care Ph: 9781 4000  My Aged Care
	Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services.	Ph: 1800 200 422 Website: www.myagedcare.gov.au
	<b>Regional Older Adult Care Coordination Team:</b> Provide linkage with public at private multi- disciplinary services for older adults at risk including investigating allegations of elder abuse.	
	Referral process:  ACAT referrals by health professional or self-referral via My Aged Care.  Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.	
Cancer Services	The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis.  Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.	Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang)
Child Development Services	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills.  This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants.	Location: Advised at time of booking Ph: 9772 5101 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au Website: WACHS - Child Development Services
	Referral process: Appointments can be made by phoning Warren Health Service or with the referral form attached on WACHS Child Development Service website.  Paediatrician services – referral from GP or Medical Specialist (external) can also be via the Central Referral Service (CRS).	<u>OCT VICES</u>
Child Community Health Nursing Services	Child Health Services Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.	South West Healthy Country Kids Ph: 1800 457 949 Email: WACHS- SWPHHudsonRdAdmin@health.wa.gov.au
	School Health Services Community School Health Nurses provide services in primary and secondary schools in the South West region.	Website: WACHS SW Child Health Services
	Immunisation Program Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.	
	Referral process: Appointments can be made by phoning SW Healthy Country Kids.	

Services	Description	Contact / Services Provided By
Continence	The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109
	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Dietetics	Provide assessment and treatment for people with:  Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes)  Malnutrition	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS-
	<ul> <li>Gastrointestinal disorders</li> <li>Heart failure and lung disease</li> <li>Complex medical conditions</li> </ul>	SWPHManjimupAdmin@health.wa.gov.au
Geriatric Medicine	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.  Inpatient and outpatient services providing comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age- related conditions such as falls, incontinence, reduced mobility and cognitive impairment.	Location: Northcliffe Nursing Post Ph: 9776 7080
	Referral process: Referrals by <u>Central Referral Service</u> . Patient will be contacted by phone/letter for appointment at Northcliffe Nursing Post.	
Mental Health	South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.	Location: Bridgetown Community Mental Health Ph: 9782 1444
	Referral process: Referral by a GP or other Health Professional; self-referrals accepted.	For Mental Health advice contact Rural Link Ph: 1800 552 002
Occupational Therapy	Occupational Therapy services including:	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
	Falls prevention and management	
Palliative Care	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.  Community and inpatient palliative care services available including medical, nursing and allied	South West Palliative Care Team
ramative Gare	health.  Referral process: Patients can self-refer or referrals can be made by a health professional.	South West Regional Palliative Care (Moodjar) Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury
		Ph: 9781 4042 Email: WACHS- SWPalliativeCare@health.wa.gov.au
Pathology	Pathology services provided at Northcliffe Nursing Post.  Referral process: Referral from doctor required.	Location: Northcliffe Nursing Post Ph: 9776 7080
	Relettal process. Relettal from doctor required.	Ph: 13 72 84 Website: PathWest
		Note: Appointment may be required. Please contact Pathology to confirm available services and hours of operation prior to attending
Physiotherapy	Community outpatient Physiotherapy services including:  Musculoskeletal conditions  Falls prevention Rehabilitation	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS-
	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	SWPHManjimupAdmin@health.wa.gov.au
Podiatry	A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &/or peripheral arterial disease including:  • wound management  • pressure deflection  • treatment of foot ulcers  • treatment of foot wounds	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Social Work	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.  Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the	Location: Warren Health Service
	population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.	Ph: 9772 5100 Fax: 9772 5109 Email: WACHS-
	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	SWPHManjimupAdmin@health.wa.gov.au

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Speech Pathology	Speech Pathology assessment, management, rehabilitation outpatient services provided.	Location: Warren Health Service Ph: 9772 5100
	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Fax: 9772 5109 Email: WACHS- SWPHManjimupAdmin@health.wa.gov.au
Telehealth	Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.	South West Telehealth Ph: 9722 2794 Email: Telehealth.southwest@health.wa.gov.au

Consumers are encouraged to contact Northcliffe Nursing Post if they would like more information services available in the South West and/or the referral process







www.careopinion.org.au

Get in touch Northcliffe Nursing Post Railway Crescent Pemberton WA 6260 Telephone: (08) 9776 7080

Health Interpreter Services Phone: 13 14 50 (24hrs / 7 days)

Last updated 29/08/2023