



# Northcliffe Nursing Post

## Services Directory

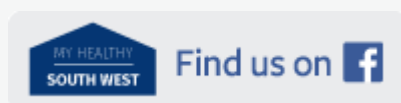
WA Country Health Service acknowledges the traditional owners of the land on which Northcliffe Nursing Post is located, the Bibelmen people of the Noongar Nation

Services	Description	Contact / Services Provided By
<b>Emergency Department</b>	Emergency department with <a href="#">Emergency Telehealth Service</a> and <a href="#">Mental Health Emergency Telehealth Service</a> .  <b>Hours of Operation:</b> Monday to Friday, 09:00 – 16:30	<b>Northcliffe Nursing Post</b> Wheatley Coast Road Northcliffe WA 6262 Ph: 9776 7080  <b>If in an emergency, call 000 immediately</b>
<b>Outpatient Services</b>	Outreach outpatient services provided on site when required.	<b>For Health advice contact Health Direct</b> Ph: 1800 022 222
<b>Aboriginal Liaison Officer (ALO)</b>	ALO services may include: <ul style="list-style-type: none"> <li>advocating on behalf of Aboriginal and Torres Strait Islander people</li> <li>arranging transport for patients to attend outpatient appointments</li> <li>linking patients with support services on discharge</li> </ul> <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.	<b>Location:</b> Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a>
<b>Aged Care Services</b>	<b>Aged Care Assessment Team (ACAT):</b> Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.  <b>Patients Awaiting Aged Care Services:</b> This regional service facilitates the seamless transition from hospital to residential or community aged care services.  <b>Regional Older Adult Care Coordination Team:</b> Provide linkage with public at private multi-disciplinary services for older adults at risk including investigating allegations of elder abuse.  <b>Referral process:</b> ACAT referrals by health professional or self-referral via My Aged Care. Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.	<b>South West Regional Aged Care</b> Ph: 9781 4000  <b>My Aged Care</b> Ph: 1800 200 422 <b>Website:</b> <a href="http://www.myagedcare.gov.au">www.myagedcare.gov.au</a>
<b>Cancer Services</b>	The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis.  <b>Referral process:</b> Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.	<b>South West Cancer Nurse Coordinator</b> Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0427 446 028 Email: <a href="mailto:southwestcancernursecoordinator@health.wa.gov.au">southwestcancernursecoordinator@health.wa.gov.au</a>
<b>Child Development Services</b>	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants.  <b>Referral process:</b> Appointments can be made by phoning Warren Health Service or with the referral form attached on <a href="#">WACHS Child Development Service</a> website. Paediatrician services – referral from GP or Medical Specialist (external) can also be via the <a href="#">Central Referral Service (CRS)</a> .	<b>Location:</b> Advised at time of booking Ph: 9772 5101 Email: <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a> <b>Website:</b> <a href="#">WACHS - Child Development Services</a>
<b>Child Community Health Nursing Services</b>	<b>Child Health Services</b> Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.  <b>School Health Services</b> Community School Health Nurses provide services in primary and secondary schools in the South West region.  <b>Immunisation Program</b> Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.  <b>Referral process:</b> Appointments can be made by phoning SW Healthy Country Kids.	<b>South West Healthy Country Kids</b> Ph: 1800 457 949 Email: <a href="mailto:WACHS-SWPHHudsonRdAdmin@health.wa.gov.au">WACHS-SWPHHudsonRdAdmin@health.wa.gov.au</a> <b>Website:</b> <a href="#">WACHS SW Child Health Services</a>

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<b>Continence</b>	<p>The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.</p> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p><b>Location:</b> Warren Health Service  <b>Ph:</b> 9772 5100  <b>Fax:</b> 9772 5109  <b>Email:</b> <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a></p>
<b>Dietetics</b>	<p>Provide assessment and treatment for people with:</p> <ul style="list-style-type: none"> <li>• Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes)</li> <li>• Malnutrition</li> <li>• Gastrointestinal disorders</li> <li>• Heart failure and lung disease</li> <li>• Complex medical conditions</li> </ul> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p><b>Location:</b> Warren Health Service  <b>Ph:</b> 9772 5100  <b>Fax:</b> 9772 5109  <b>Email:</b> <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a></p>
<b>Geriatric Medicine</b>	<p>Inpatient and outpatient services providing comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age-related conditions such as falls, incontinence, reduced mobility and cognitive impairment.</p> <p><b>Referral process:</b> Referrals by <a href="#">Central Referral Service</a>. Patient will be contacted by phone/letter for appointment at Northcliffe Nursing Post.</p>	<p><b>Location:</b> Northcliffe Nursing Post  <b>Ph:</b> 9776 7080</p>
<b>Mental Health</b>	<p>South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.</p> <p><b>Referral process:</b> Referral by a GP or other Health Professional; self-referrals accepted.</p>	<p><b>Location:</b> Bridgetown Community Mental Health  <b>Ph:</b> 9782 1444  <b>For Mental Health advice contact Rural Link</b>  <b>Ph:</b> 1800 552 002</p>
<b>Occupational Therapy</b>	<p>Occupational Therapy services including:</p> <ul style="list-style-type: none"> <li>• Modification and equipment scripting</li> <li>• Functional retraining</li> <li>• Pressure management</li> <li>• Cognitive assessment, education and retraining</li> <li>• Falls prevention and management</li> </ul> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p><b>Location:</b> Warren Health Service  <b>Ph:</b> 9772 5100  <b>Fax:</b> 9772 5109  <b>Email:</b> <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a></p>
<b>Palliative Care</b>	<p>Community and inpatient palliative care services available including medical, nursing and allied health.</p> <p><b>Referral process:</b> Patients can self-refer or referrals can be made by a health professional.</p>	<p><b>South West Palliative Care Team</b>  <b>South West Regional Palliative Care (Moodjar)</b>  Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury  <b>Ph:</b> 9781 4042  <b>Email:</b> <a href="mailto:WACHS-SWPalliativeCare@health.wa.gov.au">WACHS-SWPalliativeCare@health.wa.gov.au</a></p>
<b>Pathology</b>	<p>Pathology services provided at Northcliffe Nursing Post.</p> <p><b>Referral process:</b> Referral from doctor required.</p>	<p><b>Location:</b> Northcliffe Nursing Post  <b>Ph:</b> 9776 7080  <b>Ph:</b> 13 72 84  <b>Website:</b> <a href="#">PathWest</a></p> <p><b>Note:</b> Appointment may be required. Please contact Pathology to confirm available services and hours of operation prior to attending</p>
<b>Patient Assisted Travel Scheme</b>	<p>The <a href="#">Patient Assisted Travel Scheme (PATS)</a> provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally.</p> <p>Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation.</p> <p>PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.</p>	<p><b>PATS South West</b>  South West Regional Aged Care Homemaker Centre Bunbury  Unit 15 Block B  42 Strickland Street, Bunbury  PO Box 272, Bunbury, WA, 6231  <b>Ph:</b> 1800 823 131  <b>Email:</b> <a href="mailto:pats.southwest@health.wa.gov.au">pats.southwest@health.wa.gov.au</a></p>
<b>Physiotherapy</b>	<p>Community outpatient Physiotherapy services including:</p> <ul style="list-style-type: none"> <li>• Musculoskeletal conditions</li> <li>• Falls prevention</li> <li>• Rehabilitation</li> </ul> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p><b>Location:</b> Warren Health Service  <b>Ph:</b> 9772 5100  <b>Fax:</b> 9772 5109  <b>Email:</b> <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a></p>

Services	Description	Contact / Services Provided By
<b>Podiatry</b>	<p>A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &amp;/or peripheral arterial disease including:</p> <ul style="list-style-type: none"> <li>wound management</li> <li>pressure deflection</li> <li>treatment of foot ulcers</li> <li>treatment of foot wounds</li> </ul> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p><b>Location:</b> Warren Health Service  <b>Ph:</b> 9772 5100  <b>Fax:</b> 9772 5109  <b>Email:</b> <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a></p>
<b>Social Work</b>	<p>Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.</p> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p><b>Location:</b> Warren Health Service  <b>Ph:</b> 9772 5100  <b>Fax:</b> 9772 5109  <b>Email:</b> <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a></p>
<b>Speech Pathology</b>	<p>Speech Pathology assessment, management, rehabilitation outpatient services provided.</p> <p><b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p><b>Location:</b> Warren Health Service  <b>Ph:</b> 9772 5100  <b>Fax:</b> 9772 5109  <b>Email:</b> <a href="mailto:WACHS-SWPHManjimupAdmin@health.wa.gov.au">WACHS-SWPHManjimupAdmin@health.wa.gov.au</a></p>
<b>Telehealth</b>	<p><a href="#">Telehealth</a> is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.</p>	<p><b>South West Telehealth</b>  <b>Ph:</b> 9722 2794  <b>Email:</b> <a href="mailto:Telehealth.southwest@health.wa.gov.au">Telehealth.southwest@health.wa.gov.au</a></p>

Consumers are encouraged to contact Northcliffe Nursing Post if they would like more information services available in the South West and/or the referral process



## Get in touch

### Northcliffe Nursing Post

Railway Crescent  
Pemberton WA 6260  
Telephone: (08) 9776 7080

Health Interpreter Services  
Phone: 13 14 50 (24hrs / 7 days)

Last updated 29/08/2023