



## BOARD COMMUNIQUÉ

This communiqué highlights key discussions from the recent WA Country Health Service (WACHS) Board meeting.

### 23 July 2021

The Board meeting was held in Perth at the recently refurbished Grace Vaughan House on Friday, 23 July 2021.

The Board welcomed Mr Michael Walsh (Board Chair) and Mr Robert Toms (Chief Executive) from Health Support Services (HSS), and received an update on the significant work undertaken by HSS over the last three years and the next steps to be taken on their significant transformation journey. The WACHS Board acknowledges the leadership of Mr Walsh and Mr Toms in driving substantial cultural change at HSS, and WACHS remains committed to continue collaborating with HSS to address any challenges.

A presentation on the key themes arising from the latest Minister for Health “Your Voice In Health” Employee Engagement survey results for WACHS was also provided by Engine Asia Pty Ltd.

The Board also received reports from the Safety and Quality, Audit and Risk and Finance Committees.

### Members Attending

Dr. Neale Fong (Board Chair)  
Ms. Wendy Newman (Deputy Board Chair)  
Mr. Alan Ferris (by MS Teams)  
Mr. Paul Fitzpatrick  
Dr. Daniel Heredia

Ms. Kelly Howlett (by MS Teams)  
Dr. Kim Isaacs  
Dr. Diane Mohen  
Ms. Mary Anne Stephens  
Ms. Meredith Waters

### In Attendance

Mr. Jeffrey Moffet (Chief Executive)  
Ms. Margaret Denton (Chief Operating Officer)

### Apologies

Nil

### Key Matters for Decision

- Nil this meeting.

### Key Matters for Discussion

- The Chief Executive’s report provided an update on performance, projections and key developments within WACHS over the past month.
- The Board continued their discussions on reshaping the Board’s engagement process and reiterated their commitment to closing the loop principles for both staff and stakeholders.
- High level updates were received on:
  - The management of the Geraldton COVID-19 seafarer and the work undertaken to identify and implement key learnings out of the incident.
  - WACHS’ Performance Management framework and an overview of WACHS performance; and
  - Initiatives underway to create capacity and capability for workforce planning to help determine the requirements for a WACHS workforce strategy, and the work underway to develop a draft strategy.

### Summary of Standing Items for Discussion and Noting

- WACHS Organisational Standing Reports including:
  - Health Service Performance Report, May 2021
  - Safety, Quality and Clinical Performance Dashboard Report, June 2021.
  - Workforce, Assurance and Compliance Dashboard Report, June 2021.
  - Finance and Resources Dashboard Report, June 2021.
  - Detailed Risk Review Report.
  - Progress Summary against the Audit Plan Report.

- Items for noting included:
  - WACHS and DoH Interim Service Agreement 2021-22
  - WACHS and MHC Final Service Agreement 2020-21
  - 2021-22 Health Service Performance Report Performance Indicator and Target Changes

**Next Meeting**

The next Board meeting will be held in Northam on 27 August 2021.

**Dr Neale Fong**  
**BOARD CHAIR**

17 August 2021