# Accessing services

Service information for health professionals and consumers can be accessed by contacting the Triage Officer.

 Wheatbelt Mental Health

 PO Box 833, NORTHAM WA 6401

 Phone: (08) 9621 0999

 Fax:
 (08) 9622 2734

#### **Phone directory:**

Rural Link: 1800 552 002 Beyond Blue: 1300 224 636 Wheatbelt Aboriginal Health Service: 9690 2888 Wheatbelt Health Network: 9621 4444 Holyoake Northam: 9621 1055 Avon Youth Services: 9622 2612 KEEDAC: 9881 6666 Avivo: 1300 428 486 Share and Care: 9622 2828 Amity Health: 9842 2797 Fresh Start Recovery Program: 9381 1333 Yorgum: 9218 9477 Yorgum freecall: 1800 469 371 Wungening Aboriginal Corporation: 9221 1411 Wanslea: 9245 2441 Suite 10/ 210 Fitzgerald Street PO Box 833 NORTHAM WA 6401

Merredin Hospital MERREDIN WA 6415

Narrogin Hospital NARROGIN WA 6312

Unit 1 Gingin Business Centre Brockman Street GINGIN WA 6503 Phone: (08) 9621 0999 Fax: (08) 9622 2734

For after-hours help: Rurallink 1800 552 002 TTY 1800 720 101



Endorsed by Wheatbelt Mental Health Consumer and Carer Advisory Group

To provide feedback on this publication email wachs.comms@health.wa.gov.au. Alternative formats can be provided on request. © WA Country Health Service.

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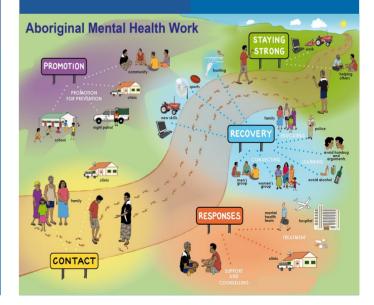
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Government of Western Australia WA Country Health Service

# Wheatbelt Mental Health Service

#### **Aboriginal Mental Health**

Providing free, confidential, quality, community mental health care to people of the Coastal and Wheatbelt Communities



#### Our aim

- To provide a seamless service between consumers, WA Country Health Service Wheatbelt Mental Health Service, general practitioners and other service providers.
- To ensure prompt and easy access to the service for clients, carers and referrers.
- To intervene early to minimise the impact of mental health issues on Aboriginal individuals, families and communities
- To strengthen cultural competence of the Wheatbelt Mental Health Service staff and facilitate access between services

# Who can we help?

- Child and Adolescent Mental Health Service: 0-18 years old
- Youth team: 15-25 years old
- Adult team: 18-65 years old
- Senior team: Aboriginal and Torres Strait Islanders from 55 years old
- People who reside in the Wheatbelt Mental Health Service catchment area
- Aboriginal people experiencing Cultural Bound Syndrome

By combining concepts of social and emotional wellbeing and Aboriginal ways of working, Aboriginal Mental Health Workers improve treatment outcomes for Aboriginal clients within both community mental health services and inpatient care.

### Can our service be of help to you?

#### Are you experiencing any of the following?

- Difficulty managing day to day tasks due to changes in your mood.
- Stress and anxiety which make it difficult for you to cope.
- Feeling depressed.
- Persistent self-harm, suicidal thoughts or behaviours.
- Hallucinations, delusional thinking and thought disorder.
- Severe and prolonged emotional and behavioural reactions to traumatic events.

If you have answered "yes" to any of the above, then please contact your general practitioner or call the Wheatbelt Mental Health Service for further information.

### Services we offer

#### **Community mental health**

The Wheatbelt Mental Health Aboriginal team consists of male and female Aboriginal Mental Health Workers who work alongside a multidisciplinary team that assists people from birth to end of life and their families who live in the Wheatbelt.

The community team can conduct assessments in your own home, in the clinic and other community health centres or hospitals. Follow up and management is planned on an individual basis.

### Carer / family support

To enhance the quality of life of carers and their families through the provision of culturally appropriate support, education and referral to other services

# How to get help

You can get help for yourself or someone you care about by self-referral, walking in the door or phoning us.

You can be referred by a doctor or other health professional. Other agencies can also refer you - for example schools.

You can self-refer by contacting the Triage Officer or by talking with your GP. The service is free and confidential.

Services are available Monday to Friday from 8.30am - 4.30pm, excluding public holidays.

For more information or you wish to make a referral call the Wheatbelt Mental Health Service on 9621 0999 to discuss your needs or concerns.

# Your role

To actively seek and participate in your mental health referral and treatment.

Participation of family members and significant others is important in your care and can be included in your care planning with your consent.

